

On Saturday, April 14, 2018, the Brentwood Police Department received a report from a Brentwood resident claiming that he recently received a telephone call from a female individual who spoke in an unknown foreign accent. Based upon Caller ID information, the recipient believed the caller was affiliated with the Stephen Arkell foundation. The female caller thanked the recipient for previous donations and advised the caller that he had won a trip to Disney World in Florida. Believing this was a potential phone scam, the recipient terminated the call. This unknown organization is not affiliated with the Brentwood Police Department, the Officer Stephen Arkell Scholarship Fund, or the Stephen Arkell 5K Road Race. At this time, we believe this Brentwood resident was a victim of “Spoofing”.

“Spoofing” occurs when a caller deliberately falsifies information transmitted to your caller ID display to disguise their identity. Spoofing is often used as part of an attempt to trick someone into giving away valuable personal information so it can be used in fraudulent activity or sold illegally. U.S. law prohibit most types of spoofing. For further information on Spoofing and Caller ID, go to the link below.

<https://www.fcc.gov/consumers/guides/spoofing-and-caller-id>

If you receive any phone calls of this nature please report this activity to the Brentwood Police Department at 603-642-8817. It is also recommended that you file a complaint with the Federal Communications Commission. Please go to the link provided below to file a complaint with the Federal Communications Commission.

<https://consumercomplaints.fcc.gov/hc/en-us>

FCC Complaints: By filing a consumer complaint and telling your story, you contribute to the federal enforcement and consumer protection efforts on a national scale a helps identify trends and track the issues that matter most.

